

The VA Western New York Healthcare System (VAWNYHS), part of the VA Healthcare Network Upstate New York, consists of two health care facilities in Buffalo and Batavia, as well as six community-based outpatient clinics at:

Dunkirk
Jamestown
Lackawanna
Lockport
Niagara Falls
Olean
And a satellite clinic at Warsaw, NY

These facilities serve an integral role in the provision of expanded primary care and preventive medical services, offering VA healthcare services to veterans in a hometown setting.

VA is nationally recognized for health care excellence, not only through its professional accreditations and awards for quality and patient safety, but through patient satisfaction surveys that indicate veterans' expectations are not only met, but exceeded at local VA facilities.

VAWNYHS researchers have earned worldwide acclaim in developing the cardiac pacemaker. Recent breakthroughs in the study of tinnitus and progress toward a vaccine for childhood ear infections promise future benefits to all mankind.

Speakers Topics

Please contact us for a more detailed description of each topic or to ask us to tailor a program to meet your special needs.

- ☐ Adult Day Care
- ☐ Aging
- ☐ Alcoholism
- ☐ Alzheimer's Disease
- ☐ Careers in the Health Professions
- ☐ Caregiver Support
- ☐ Cardiopulmonary Resuscitation
- ☐ Continuous Quality Improvement
- ☐ Customer Service
- ☐ Death and Dying
- ☐ Diet and Nutrition
- ☐ Disaster Management
- ☐ Domestic Violence
- ☐ Drugs:
 - Abuse
 - Dependency
 - Interactions
- ☐ Ethical Issues
- ☐ Foot Care
- ☐ Goalsharing
- ☐ Hearing Loss
- ☐ Hospice
- ☐ Hospital Chaplaincy
- ☐ Hemodialysis
- ☐ Medical Conditions:
 - Atherosclerosis
 - Cancer
 - Diabetes
 - Heart Attack
 - Hypertension
 - Infections
 - Pulmonary Problems
 - Stroke
 - Vascular Disease
- ☐ Mental Illness
- ☐ Men's Health
- ☐ Nuclear Medicine
- ☐ Nursing Education
- ☐ Patient Education
- ☐ Pain Management
- ☐ Planetree
- ☐ Radiation
- ☐ Respite Care
- ☐ Research
- ☐ Safety
- ☐ Sexual Trauma
- ☐ Sleep Disorders
- ☐ Smoking Cessation
- ☐ Stress Management
- ☐ Suicide
- ☐ Surgery

- ☐ Veterans Issues:
 - Agent Orange
 - Disabled Veterans
 - Eligibility
 - Gulf War Family Support Program
 - Post Traumatic Stress
 - Vietnam Experience
- ☐ Volunteerism
- ☐ Volunteer Programs
- ☐ Wellness
- ☐ Women's Health
- ☐ Workplace Violence

It Is Easy To Request A Speaker

Please try and request speakers at least four weeks in advance. We hope we may be of assistance to you in planning your program.

It is easy to request a speaker. Call, fax or email us with the following information: topic, date, time, location, type of audience, number of people expected.

Contact:
Arlene Kelly, *Public Affairs Officer*
Phone: (716) 862-8751
Fax: (716) 862-8755
Arlene.Kelly@med.va.gov



There is a lot happening at the VA Western New York Healthcare System (VAWNYHS) and we would like to share our medical centers with you through our Speakers Bureau program. Our commitment to caring for the veteran, education of personnel in the health care profession, and quality management enable us to offer a broad variety of topics.

The VAWNYHS Speakers Bureau was established as a service to the community in order to share our activities and expertise with you. We will be pleased to provide you with speakers for schools, civic and community groups.

Our topics can be tailored to fit your special needs. We would appreciate receiving your request four weeks in advance.

For more information, please contact:

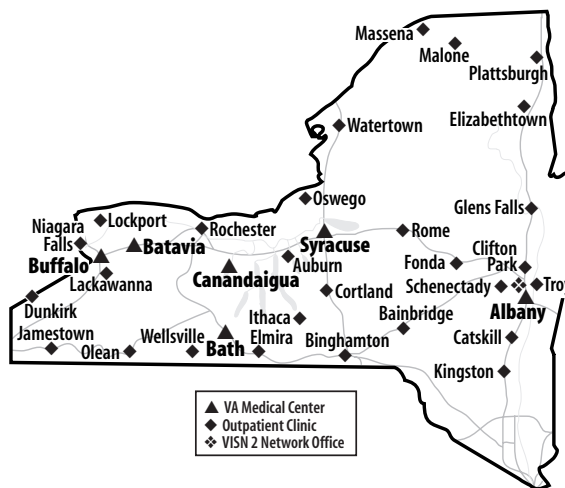
Arlene Kelly, *Public Affairs Officer*
(716) 862-8751

VA Western New York Healthcare System
3495 Bailey Avenue
Buffalo, New York 14215

Arlene.Kelly@med.va.gov

*We look forward to helping make
your program successful.*

Reaching Us Is Easy



VA Health Care On The Web

www.va.gov/visns/visn02

Upstate New York Veterans ~

Wherever you are, When you need help ...

VA TELCARE

1-888-838-7890

*Leading Health Care
In The 21st Century*



Speakers Bureau



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VA Western New York Healthcare System
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222 Richmond Avenue
Batavia, New York 14020